



## **PRIVACY STATEMENT**

In order to use Paws & Minds services information is collected about you and your needs. It is important for you to understand what information is collected and how that information is used. You will be asked to provide Paws & Minds with information prior to using dog training and behaviour advice services. Paws & Minds services are subject to this Privacy Statement and Terms and Conditions (see separate document).

## **DATA COLLECTED**

Personal information collected about you is the information you provide when completing a registration form. This typically comprises; your name, address, contact details (phone number/email address), and any information you have provided about your pet such, e.g. training and behaviour needs, health conditions and allergies. By providing this information you will be deemed to have consented to the collection of such information. Paws and Minds data collection complies with The Data Protection Act 1998.

If you have provided any information for a third party (e.g. emergency contact) ensure that you have their consent to do so. You may review the information you have provided at any time by emailing [hello@pawsandminds.co.uk](mailto:hello@pawsandminds.co.uk). Please note that if you do not wish to provide any personal information you will not be able to use Paws & Minds services.

## **USE OF PERSONAL INFORMATION**

Your information will never be shared with third parties. You will only be contacted by Paws & Minds using the contact details you provide. If you have connected with Paws & Minds through social media this contact information may be used to communicate with you.



Paws & Minds may contact you with details of further training services that may be beneficial to you. If you do not wish to receive these notifications email [hello@pawsandminds.co.uk](mailto:hello@pawsandminds.co.uk) requesting this.

## **DATA PROTECTION**

Any information you provide is stored within the UK. Paws & Minds will have no liability for disclosure of information due to unauthorised acts of third parties. Paws & Minds will, if required to comply with any applicable law, regulation, legal process or governmental request, disclose any information including personally identifiable information as is deemed necessary. Paws & Minds will take all reasonable steps to ensure that your data is stored securely and in accordance with General Data Protection Regulations (GDPR).

## **MARKETING PRIVACY**

Photographs and/or video may be taken during individual training sessions and classes to document progress, and/or for publication on Paws & Minds social media site or website. If you do not agree to your image and/or that of your pet being presented in these ways you must notify Paws & Minds in advance of your training session/class.

Written feedback provided by clients can be used on Paws & Minds online sites. If you do not agree to your feedback being made public in these ways you must inform Paws & Minds at the same time the feedback is provided.

## **PAYMENT INFORMATION**

Any payments made via bank transfer to Paws & Minds for dog training or behaviour advice services will not record or store your account information.

## **LINKS TO OTHER SITES**

Paws & Minds online presence (Facebook page, website, etc.) may contain links to other potentially useful sites. Once you have left any Paws & Minds sites you are subject to the policies and procedures of that site's provider. Paws & Minds



accept no responsibility for the protection and privacy of any information you provide whilst visiting these sites. Only Paws & Minds sites are covered by this Privacy Statement.

## **CONSENT**

By providing Paws & Minds with your information, and participating in provided services you accept the privacy practices described in this Privacy Statement.

If you have any queries or concerns about the content of this Privacy Statement or how it affects any personal information information you provide, contact:  
[hello@pawsandminds.co.uk](mailto:hello@pawsandminds.co.uk).



Paws & Minds  
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